

Frequently Asked Questions (FAQ)

- During which period will the market survey take place?
 - The market survey will run for a period of one month (from April 2nd to May 31st, 2024).
- Who can participate?
 - All companies that have identified a future hydrogen storage demand and plan to use hydrogen storage capacity in the future. We are happy about participations from Germany as well as from abroad.
- What information is requested in the demand report?
 - The core of the query are hydrogen storage capacities and their components working gas volume (WGV), injection capacity (CU) and withdrawal capacity (WDC). In addition, the market survey contains questions on the company, procurement and use of hydrogen. This allows INES to draw conclusions about hydrogen storage capacities, even if you are not yet able to quantify them precisely. This information is voluntary. However, by providing as much data as possible, you will help us to identify hydrogen storage demands in line with your future requirements.
- What are we supposed to do if we want to provide data separately for each part of the company?
 - Some questions are asked in such a way that multiple answers are possible. If there are still difficulties, you are welcome to contact INES and we will find a solution together.
- What are we supposed to do if we cannot yet quantify our storage requirements?
 - Participation is still possible. You can indicate that you are not yet able to quantify your storage requirements. From the data provided, conclusions can be drawn and hydrogen storage demands can be modelled. In this respect, your participation in the market survey will help, even if you are unable to make precise forecasts. We can also contact you again when the market survey is due to be updated.
- What are we supposed to do if we want to change our information afterwards?
 - You can save data temporarily and change it at any time. If you have sent the final data and would still like to make changes, please contact INES.

- How are we supposed to proceed if we are currently in the process of evaluating our storage requirements but cannot provide any concrete figures?
 - Participation is still possible, we are happy about any input we receive. INES will model hydrogen storage capacities based on the data you provide. You can also provide a qualitative (verbal) assessment in the free comment field at the end of the survey.
- What is our information used for?
 - Company-specific data is confidential and will be treated as such. We use your data to estimate and plan when and how much hydrogen storage capacity is likely to be needed. Your information will help storage operators to design storage products. INES will also use the results of the MAHS in aggregated and anonymized form for cooperation with the relevant ministries and authorities and for public relations work.
- How binding is the information of my purchase needs?
 - The information is solely indicative and is not binding.
- Will the data be published?
 - Company-specific data will not be disclosed. Company-specific information is confidential and will be treated as such. The data will be made available to INES member companies in a aggregated and anonymized format and published in aggregated and anonymized form.